

James Grady

jamesgrady20@yahoo.com | (770) 882-8421 | [linkedin.com/in/jaymealann](https://www.linkedin.com/in/jaymealann)

Professional Summary:

Experienced Product Manager with a strong background in software development and project management. Proven track record of delivering innovative solutions, optimizing product functionalities, and leading successful product launches. Proficient in JavaScript, .NET, TypeScript, and Azure technologies..

Experience:

Product Manager

AppVault | May 2022 – Present

- Developed and executed a long-term strategic vision for four key products, focusing on scalable and high-quality infrastructure solutions.
- Led the full lifecycle management of a customer success system and Azure Function Apps, from design to deployment, enhancing internal operations and user experience.
- Utilized JavaScript and web development expertise to revolutionize the Intelligent Messaging product, reducing manual creation by 90%, thereby increasing efficiency and scalability.
- Enhanced developer efficiency and product velocity by implementing Testim and optimizing Agile processes, resulting in improved product performance and reliability.
- Successfully led the launch of a new media product from concept to market within 8 months, generating significant revenue.
- Implemented Single Sign-On (SSO) and a Role-Based Access Control (RBAC) system, simplifying setup processes for various products.
- Collaborated closely with engineers and data scientists to align product features with cross-functional needs and user expectations while tracking KPIs and OKRs.

Education:

Kennesaw State University
Bachelor of Science in Computer Science
Undergraduate GPA: 3.43

Technical Skills:

- Programming Languages: C#, TypeScript, Python, JavaScript, C++, PHP
- Front-End Technologies: Nuxt, Vue, HTML, CSS
- Databases: MySQL, MongoDB, CosmosDB
- Other Technologies: Familiarity with Unreal Engine 4, Blueprints
- Use Discord daily in my freetime while gaming with friends

Professional Skills:

- **Communication:** Excellent verbal and written communication skills, adept at conveying complex technical concepts to varied audiences.
- **Analytical Thinking:** Proficient in problem-solving and decision-making.
- **Organization:** Exceptional organizational and multitasking abilities, skilled in managing multiple projects and priorities.
- **Team Collaboration:** Team-oriented with a proven track record of effective collaboration in diverse team environments.
- **Continuous Learning:** Committed to continuous learning and professional development.